

Focus2Career Accessibility Conformance Report

WCAG Edition

(Based on VPAT[®] Version 2.5)

Name of Product/Version: Focus2Career

Original Report Date: 06/13/2024

Updated: 02/03/2026, 08/25/2025

Product Description: FOCUS 2 CAREER guides your students through a reliable, intuitive career & education decision making model to help them choose majors offered at your college, explore occupations & make informed career decisions.

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Evaluation Methods Used:

Automated Testing: WAVE Plugin & SiteImprove Website plugin for Chrome. ANDI bookmarklet for Chrome.

Manual testing done on Mac with Chrome browser, NVDA on PC with Chrome

Screen reader testing with VoiceOver on Mac with Safari and Chrome.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.2 Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

02/03/2026 Update

Tooltips:

1. Updated tooltips to have better keyboard/screen reader support with use of aria-labels instead of hidden screen reader spans.

08/25/2025 Update

Tooltips

1. Tool tips were updated to provide screen reader alternative text that previously were not consistently being read off
2. Tooltips at times would be cut off on a window that hid overflow, updated first adds in class to allow tooltips to have alternative locations as to not be hidden.

Star Inputs

1. Focus is provided on the whole of the scale, and arrow keys are used to increase/decrease selection

Modals/Overlapping

1. Modals were changed over to <dialog> to add to the keyboard functionality and also responsive to screen size to prevent overflow.

Video

1. Videos were added to the site from a 3rd party vendor. There are transcripts and captions, however there are no audio descriptions. As of this review they aren't needed as all videos are visually decorative and no added information is garnered from the visuals.

Sitemap

1. A sitemap was provided as secondary way of locating

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	<ul style="list-style-type: none"> • Tooltip icons have a screen reader text alternative that is currently not being read off.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	<ul style="list-style-type: none"> • The videos on site are not video-only or audio-only
1.2.2 Captions (Prerecorded) (Level A)	Supports	<ul style="list-style-type: none"> • Videos have captions
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	<ul style="list-style-type: none"> • While this site has videos that do not have audio descriptions, they are visual interest only video (no extra information) so do not require audio descriptions.
1.3.1 Info and Relationships (Level A)	Supports	<ul style="list-style-type: none"> • Use of landmarks, headings, proper lists, tables, etc. When needed use of aria- to enhance the user understanding.
1.3.2 Meaningful Sequence (Level A)	Supports	<ul style="list-style-type: none"> • Elements are placed in order via the DOM. If an item needs to change order, CSS is used to visually change the order but the DOM order remains the same.
1.3.3 Sensory Characteristics (Level A)	Supports	<ul style="list-style-type: none"> • Usage of visual cues are not used.
1.4.1 Use of Color (Level A)	Supports	<ul style="list-style-type: none"> • Other elements are used to give visual reference. Underlines for links, border thickness/presence for elements, visual icons such as checkmarks to show selected items.
1.4.2 Audio Control (Level A)	Not Applicable	
2.1.1 Keyboard (Level A)	Supports	<ul style="list-style-type: none"> • Site allows all elements to be access via keyboard
2.1.2 No Keyboard Trap (Level A)	Supports	<ul style="list-style-type: none"> • Site is coded to prevent keyboard traps
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Supports	<ul style="list-style-type: none"> • No keyboard shortcuts are overridden. The only key commands utilized are for navigation (up key, down key, left key, right key, escape)

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A)	Supports	<ul style="list-style-type: none"> A timeout notification is used to allow users to extend their logout.
2.2.2 Pause, Stop, Hide (Level A)	Supports	<ul style="list-style-type: none"> There are no items that blink/auto populate
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	<ul style="list-style-type: none"> No flashing content on site.
2.4.1 Bypass Blocks (Level A)	Supports	<ul style="list-style-type: none"> Bypass link is present on all pages.
2.4.2 Page Titled (Level A)	Supports	<ul style="list-style-type: none"> Page titles are unique and follow pattern of Page Sitename, or Page Section Sitename
2.4.3 Focus Order (Level A)	Supports	<ul style="list-style-type: none"> The visual layout of elements follows the DOM order of elements. Use of CSS to reposition elements when a visual order might make more sense, but respects DOM order (example: usage of flex row-reverse to switch the visual order of a tag and a header)
2.4.4 Link Purpose (In Context) (Level A)	Supports	<ul style="list-style-type: none"> Link text is descriptive, and where it might be ambiguous the use of proximity, or screen reader only text, or tooltips are used to provide more context to links.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Not Applicable	<ul style="list-style-type: none"> Site does not use multi-point gesture controls
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	<ul style="list-style-type: none"> All form fields have an associated label that describes the purpose of the input.
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not applicable	<ul style="list-style-type: none"> Motion actuation is not used on this site
3.1.1 Language of Page (Level A)	Supports	<ul style="list-style-type: none"> The site has the language of “en” set in the header of its pages.
3.2.1 On Focus (Level A)	Supports	<ul style="list-style-type: none"> All changes of context must be triggered with a button control. This includes accordions, modals, tooltips, form searches.
3.2.2 On Input (Level A)	Supports	<ul style="list-style-type: none"> Input fields are part of forms. Inputs that change context of page (searches) have aria-live regions that let users know the page has changed (x of y results showing).
3.2.6 Consistent Help (Level A 2.2 only)	Supports	<ul style="list-style-type: none"> Help links located in footer that is on all pages of the site.

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A)	Support	<ul style="list-style-type: none"> Validation is on all inputs that are required, errors are also listed on submission that tell user what needs to be fixed.
3.3.2 Labels or Instructions (Level A)	Supports	<ul style="list-style-type: none"> Fields have associated labels, groups of inputs have associated fieldsets, required elements are marked with visual required indicator as well as coded to be required If an input requires specific formatting (such as password) users are shown what is required and alerted to what does not match formatting.
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .
4.1.2 Name, Role, Value (Level A)	Supports	<ul style="list-style-type: none"> Use of aria labels to describe items that might need extra descriptions Use of ‘aria-expanded’ to denote status of an accordion Aria-haspopup used to denote menus with dropdown menus Aria-describedby/labelled by to provide context to items as needed

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not applicable	<ul style="list-style-type: none"> This site does not provide live video.
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	<ul style="list-style-type: none"> Videos on site do not use visuals that are required to understand content and are considered decorative.

Criteria	Conformance Level	Remarks and Explanations
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	<ul style="list-style-type: none"> Orientation is not required for viewing of any page
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	<ul style="list-style-type: none"> Autocomplete used where required (fields handling user data)
1.4.3 Contrast (Minimum) (Level AA)	Supports	<ul style="list-style-type: none"> Colors are contrast compliant and have been checked manually as well as with WAVE, ANDI and Siteimprove checker
1.4.4 Resize text (Level AA)	Supports	<ul style="list-style-type: none"> Text sizing and spacing does not cause any issues
1.4.5 Images of Text (Level AA)	Supports	<ul style="list-style-type: none"> Only logos contain images of text.
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	<ul style="list-style-type: none"> Use of media queries to provide alternatives to elements where needed
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	<ul style="list-style-type: none"> Colors are made to be a minimum of 3:1 for elements, except for items that have a “disabled” status which has a less than 3:1 ratio
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	<ul style="list-style-type: none"> Text spacing does not cause any issues
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	
2.4.5 Multiple Ways (Level AA)	Supports	<ul style="list-style-type: none"> Pages that are not in a sequence can be reached via the Main Navigation A full sitemap is also provided
2.4.6 Headings and Labels (Level AA)	Supports	
2.4.7 Focus Visible (Level AA)	Supports	<ul style="list-style-type: none"> Focus is assigned on all tabbable elements, and given indicators with high contrast for visibility
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	<ul style="list-style-type: none"> Focus visible
2.5.7 Dragging Movements (Level AA 2.2 only)	Not applicable	<ul style="list-style-type: none"> Dragging movements are not used in this site
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	
3.1.2 Language of Parts (Level AA)	Supports	<ul style="list-style-type: none"> English is the only language used on the site and it is designated in the HTML element.
3.2.3 Consistent Navigation (Level AA)	Supports	<ul style="list-style-type: none"> There are two types of navigation, the full MENU navigation which provides users with a full menu, and an IN PROCESS navigation, that allows users to have options that pertain to

Criteria	Conformance Level	Remarks and Explanations
		that process, but will then allow them to exit back to the main dashboard.
3.2.4 Consistent Identification (Level AA)	Supports	
3.3.3 Error Suggestion (Level AA)	Supports	<ul style="list-style-type: none"> Errors are flagged and if any requirements are needed, it will tell user what is needed to be valid.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	<ul style="list-style-type: none"> Deletion of account requires verification from user that is what they want to do
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports	<ul style="list-style-type: none"> Secondary authentication is via a code sent to user by email or text message
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Supports	<ul style="list-style-type: none"> Use of aria-live to alert screen readers to status updates. Example of this is results shown.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not Evaluated	This site does not support Level AAA
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not Evaluated	This site does not support Level AAA
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not Evaluated	This site does not support Level AAA
1.2.9 Audio-only (Live) (Level AAA)	Not Evaluated	This site does not support Level AAA
1.3.6 Identify Purpose (Level AAA 2.1 and 2.2)	Not Evaluated	This site does not support Level AAA
1.4.6 Contrast (Enhanced) (Level AAA)	Not Evaluated	This site does not support Level AAA
1.4.7 Low or No Background Audio (Level AAA)	Not Evaluated	This site does not support Level AAA
1.4.8 Visual Presentation (Level AAA)	Not Evaluated	This site does not support Level AAA
1.4.9 Images of Text (No Exception) (Level AAA)	Not Evaluated	This site does not support Level AAA
2.1.3 Keyboard (No Exception) (Level AAA)	Not Evaluated	This site does not support Level AAA
2.2.3 No Timing (Level AAA)	Not Evaluated	This site does not support Level AAA

Criteria	Conformance Level	Remarks and Explanations
2.2.4 Interruptions (Level AAA)	Not Evaluated	This site does not support Level AAA
2.2.5 Re-authenticating (Level AAA)	Not Evaluated	This site does not support Level AAA
2.2.6 Timeouts (Level AAA 2.1 and 2.2)	Not Evaluated	This site does not support Level AAA
2.3.2 Three Flashes (Level AAA)	Not Evaluated	This site does not support Level AAA
2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2)	Not Evaluated	This site does not support Level AAA
2.4.8 Location (Level AAA)	Not Evaluated	This site does not support Level AAA
2.4.9 Link Purpose (Link Only) (Level AAA)	Not Evaluated	This site does not support Level AAA
2.4.10 Section Headings (Level AAA)	Not Evaluated	This site does not support Level AAA
2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only)	Not Evaluated	This site does not support Level AAA
2.4.13 Focus Appearance (Level AAA 2.2 only)	Not Evaluated	This site does not support Level AAA
2.5.5 Target Size (Level AAA 2.1 and 2.2)	Not Evaluated	This site does not support Level AAA
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2)	Not Evaluated	This site does not support Level AAA
3.1.3 Unusual Words (Level AAA)	Not Evaluated	This site does not support Level AAA
3.1.4 Abbreviations (Level AAA)	Not Evaluated	This site does not support Level AAA
3.1.5 Reading Level (Level AAA)	Not Evaluated	This site does not support Level AAA
3.1.6 Pronunciation (Level AAA)	Not Evaluated	This site does not support Level AAA
3.2.5 Change on Request (Level AAA)	Not Evaluated	This site does not support Level AAA
3.3.5 Help (Level AAA)	Not Evaluated	This site does not support Level AAA
3.3.6 Error Prevention (All) (Level AAA)	Not Evaluated	This site does not support Level AAA
3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only)	Not Evaluated	This site does not support Level AAA