

CompTIA and TestOut Student Discounts

Overview:

One of the benefits SNHU offers its students is the ability to access certification preparation materials at a reduced cost. Students can:

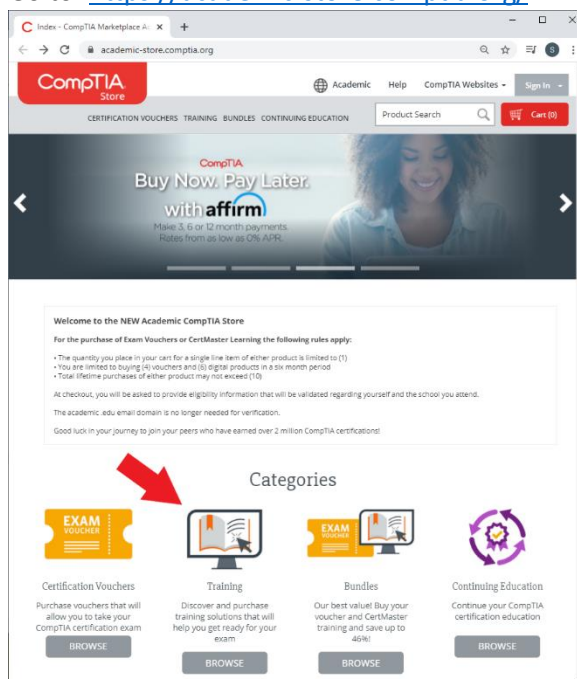
- Receive discounted vouchers for [CompTIA](#) certification exams
- Purchase access to certification preparation materials from [TestOut](#)

These certifications are competitive in the job market, so providing access to preparation programs at a reduced rate adds significant value to SNHU students, particularly for those in STEM-related areas of study.

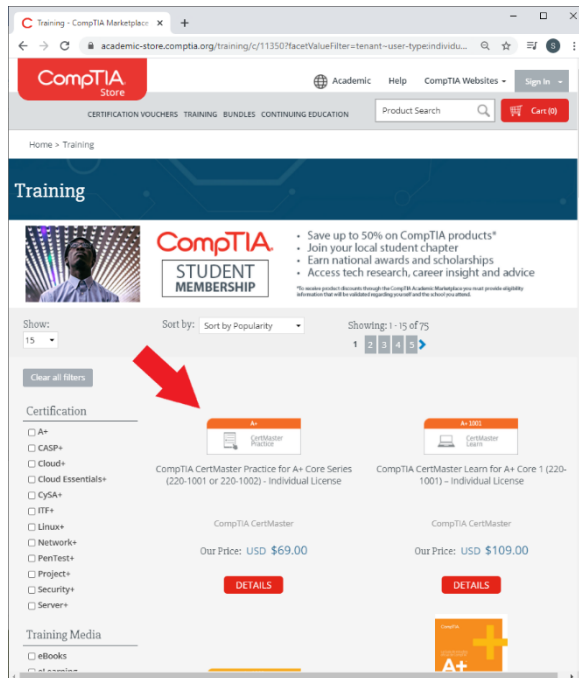
Process:

CompTIA

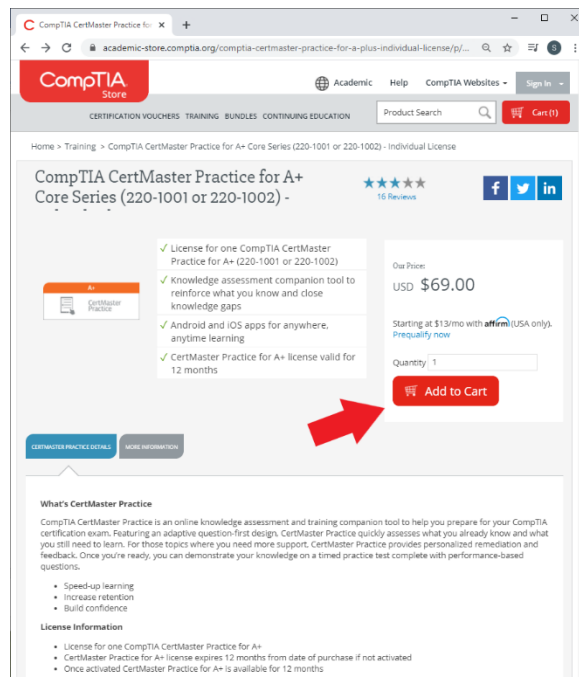
1. Go to: <https://academic-store.comptia.org/>



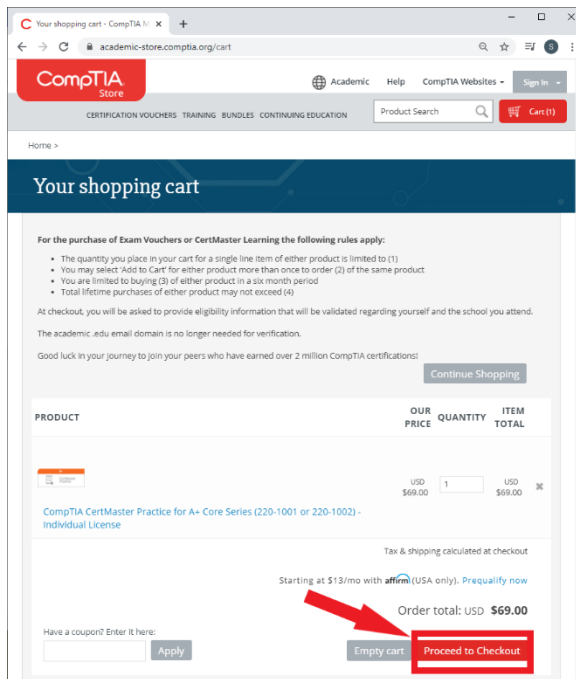
2. Locate the desired certification or training material and click “Details”



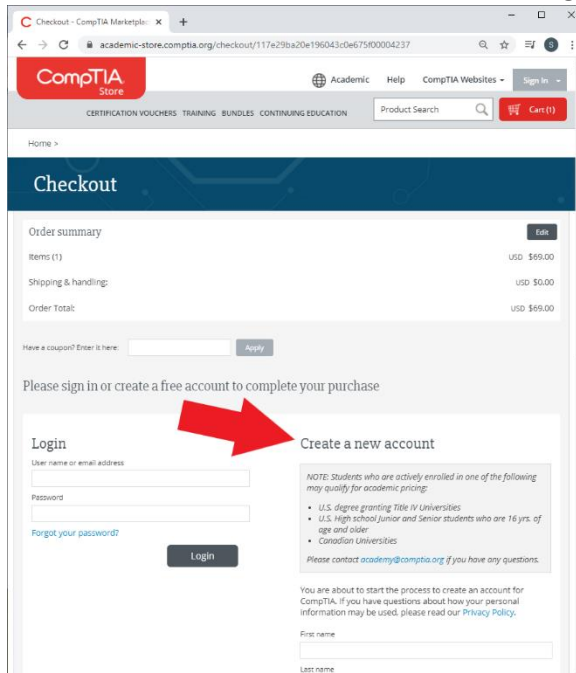
3. Click “Add to Cart”



4. Click “Proceed to Checkout”



5. Students will either create a new account or login to an existing one



6. Students must select their institution from the dropdown list (they can simply enter a few characters of the school's official name to begin) and enter their date of birth. Students will also be asked for a document that displays their name, name of institution, and a timestamp within the last three months. We recommend that students use one of the automated transcripts or the program evaluation page.

The screenshot shows the 'Verify Your Eligibility' page on the CompTIA Store website. The page has a dark blue header with the CompTIA Store logo and navigation links. Below the header, there is a section titled 'Verify Your Eligibility' with a sub-header 'Verify your student details'. The form includes the following fields:

- School country: United States (dropdown menu)
- School Name: Start typing your school name. (text input)
- Birth Date: Year, Month, Day (dropdown menus)
- Submit (button)

The footer of the page contains the CompTIA logo and links to 'About Us', 'Contact Us', 'Privacy Policy', 'CERTIFICATION', 'CompTIA IT Certifications', and 'Blog'.

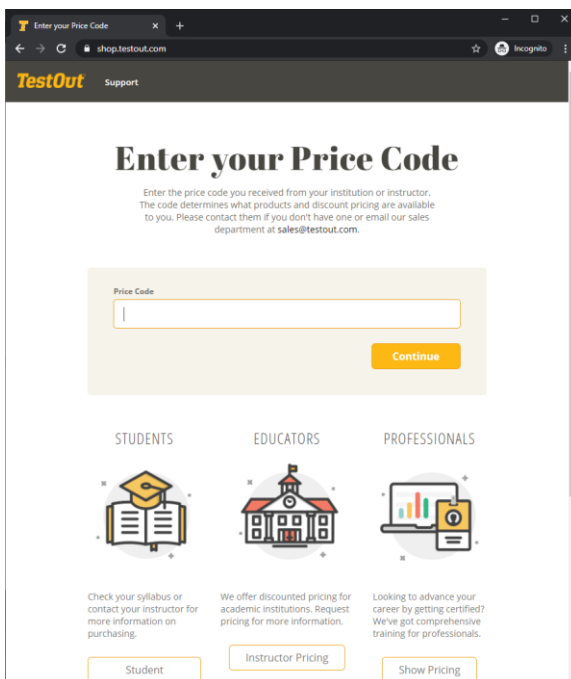
7. The verification should be instant for full-time enrolled students. Once verified, students will be able to input their payment information and the product will be sent to their student email.

TestOut

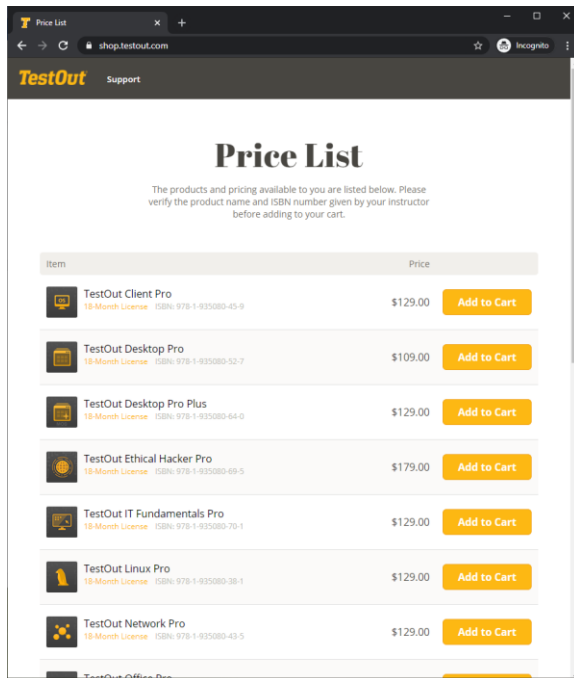
1. Go to: www.TestOut.com. Click the shopping cart icon at the top of the page



2. Enter Price Code 14-377TA then click “Continue”



3. The student direct price is \$129 for each individual IT title



4. Select items to purchase at special discounted rate
5. Follow shopping cart directions to place order and activate courseware

Staff FAQs

1. **Who can I direct students to if they are experiencing technical difficulties?**
 - Students experiencing technical difficulties should be directed to the IT Help Desk at 1-855-877-9919. They can also [submit a ticket](#).
2. **Is there eligibility criteria or is every SNHU student able to take advantage of these discounts?**
 - Yes, these discounts are available to all currently enrolled SNHU students.
3. **For students who want to use a discounted voucher to purchase CompTIA, how long does the verification process take?**
 - The verification should be instant for full-time enrolled students, however, the process to verify part-time students could take some time. We would encourage anyone planning on using a discounted voucher to make a purchase on CompTIA to be aware that it is unlikely verification will be granted the same day the request is made.
4. **Is there a way for students to receive a status update on the verification process?**
 - Students looking for an updated on their verification should be directed to the IT Help Desk at 1-855-877-9919, or they can [submit a ticket](#). The Help Desk will then

route the ticket to the Learning Resources team, who can assist a student with this inquiry.