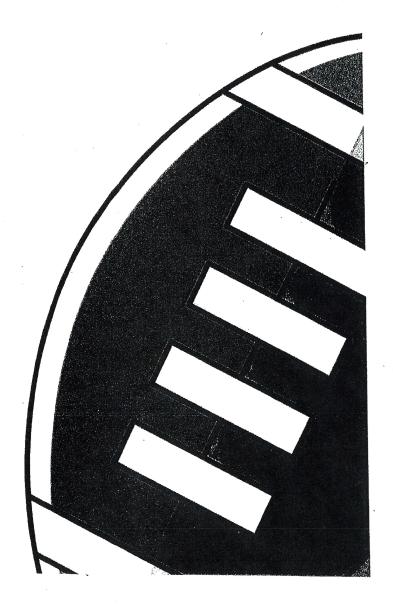
# RESUME PLAYBOOK



ROCKWELL CAREER CENTER

## **BBA & MS ACCY**Virtual Career Services

www.hirebauer.com (832) 842-6120

Monday - Friday 8:00 AM - 5:00 PM



### YOUR PARTNER FOR SUCCESS

#### **BBA & MS ACCY Career Counselors**

Troy Hopkins - Director of BBA Career Counseling thopkins@cougarnet.uh.edu

Megan Bauml - Assistant Director of Career Counseling BBA ACCT and ACCT Specialty Programs (PPA, CAP, & MSACCY)

mbauml@cougarnet.uh.edu

Amanda Wysinger - BBA ENTR & MARK

akwysinger@cougarnet.uh.edu

**Grace Kim - BBA FINA** ghkim4@cougarnet.uh.edu

Chris Porras - BBA MANA & SCM

cporras@cougarnet.uh.edu

**Amanda Ware - BBA MIS** 

awware@cougarnet.uh.edu

#### **Appointment Scheduling for current Bauer students**

Online appointment scheduling with your Career Counselor may be found in Bauer Career Gateway at **hirebauer.com**.

#### **Drop-In Career Counseling Session (15 minute intervals)**

Live in Cemo Hall during Spring and Fall semesters.

Mondays and Tuesdays -----2 PM - 4 PM

Wednesdays and Thursdays-----11 AM - 12 PM

### Bauer Career Gateway Access for current BAUER MAJORS and BAUER ALUMNI only

The place to search for internships, jobs, events, or to view the RCC calendar. Visit **HireBauer.com** or AccessUH and click on the button "Bauer Career Gateway." For assistance please email **hirebauer@uh.edu or chat with us at HireBauer.com** 

# LOG INTO BAUER GATEWAY via HireBauer.com

- JOB POSTINGS
- INTERNSHIPS
- ON CAMPUS RECRUITING (Live and Virtual OCR)

#### CAREER EVENTS

- Pre-Recruiting Mixers
- Resume Event
- Bauer Career Fair
- Workshops
- Employer Info Sessions
- Mock Interviews

#### **CAREER COUNSELING**

- Career Assistance
- Resume Review
- Interview Assistance
- Job Search Tips & Strategies
- Meetings in Person or via Microsoft Teams - schedule in Bauer Career Gateway

#### **ONLINE RESOURCES**

www.HireBauer.com

Download the Bauer Career Gateway - **Symplicity Jobs and Careers App** & never miss an opportunity In the Symplicity Jobs App, Search for **Bauer** under 'Find your School' and log in via Access UH.

#### FirstName LastName

(Area Code) ###-#### • City, State Zip • Your Cougarnet.uh.edu email address Your LinkedIn URL (See linkedin.com/public-profile/settings)

#### **EDUCATION**

#### C. T. Bauer College of Business, University of Houston, Houston, Texas

Bachelor of Business Administration in Insert Major

(This is your graduation semester) May 2024

Cumulative GPA: 3.14 (if above 3.00)

• Financed XX% of educational expenses through employment (if applicable)

#### Houston Community College, Houston, Texas (if you have transfer credits)

Associate of Arts in Business

December 2021

Note if you did not complete a degree, Completed XX hours towards an Associate of Arts in Business and list enrollment dates.

#### **ACADEMIC PROJECTS (This section is OPTIONAL)**

#### University of Houston, BUSI 3302: Connecting Bauer to Business

Spring 2022

XYZ Energy Management Corporate Project

- Collaborated with a team of 7 to conduct an in-depth analysis of the energy value chain, as well as the company's position within a competitive marketplace
- Conducted research on emerging technologies and marketing of products and services for energy companies
- Assisted in delegating tasks to other group members and facilitated communication between the group and company representatives to provide timely status updates
- Presented findings to management staff and received recognition as a top 3 project for the course

#### **EXPERIENCE** (If you have work experience)

#### Discount Bookstore, Houston, Texas

November 2021 – Present

Sales Associate

- Manage and handle up to \$1500 in cash and credit card payments daily
- Assure outstanding customer service while on the sales floor
- Assist with marketing campaigns, visuals, purchase orders and re-stocked products
- Train new employees on opening and closing procedures and store policies

#### ABC Bank, Houston, Texas

January 2020 – October 2021

Teller

- Processed checking and savings account deposits
- Marketed branch sales promotions and products to customers
- Responded to customer service inquiries and resolved account service issues

#### HONORS AND AWARDS (This section is OPTIONAL)

Dean's List: Fall 2022, Spring 2022, Fall 2021, Spring 2021

Ted Bauer Scholarship, 2022; Academic Excellence Scholarship, 2020 – 2021

#### **ACTIVITIES (This section is OPTIONAL)**

Hispanic Business Student Association (HBSA), Fundraising Committee Member, Fall 2021 – Present

- Collaborate with a team of five fellow students to put together four bake sales each semester
- Raised an average of \$2,500 per semester through campus events

Houston Museum of Natural Science, Volunteer Greeter, 2020

#### **INTERESTS** (This section is OPTIONAL)

Completed 2019 Woodlands Marathon and 2019 Kemah Triathlon Avid chess player

#### **SKILLS AND CERTIFICATES**

Fluent in Spanish (for foreign languages indicate fluent, proficient, skilled, experienced, or conversational)

Microsoft Excel, Access, Power BI, Word, PowerPoint, Outlook; Tableau; Adobe Photoshop; Java

Tableau Essential Training Certificate, January 2022

#### ALTERNATE RESUME SECTIONS

#### **HEADING**

Students should not list a street address, only City, State and Zip Code as well as a valid and professional email address. Students are strongly encouraged to list a phone number and a customized LinkedIn Profile URL.

#### **Ted Bauer**

(832) 842-6120 • Houston, Texas 77204 • hirebauer@uh.edu LinkedIn.com/in/TedBauerUH

#### **EDUCATION**

#### **Transfer Students**

Once a student has become academically established at UH, it is acceptable to remove previous education (community college, other universities where they did not receive a degree). However, some students may have a reason to keep this information, especially if their academic performance or campus involvement was much stronger at the previous institution than it is at UH. High School education should never be included on a resume.

#### University of Houston, C.T. Bauer College of Business, Houston, Texas

Bachelor of Business Administration in Management

May 2025

#### Houston Community College, Houston, Texas

Completed 45 hours towards an Associate of Arts in Business Administration

August 2022 – May 2023

GPA: 3.3

---- OR if the student completed an Associate degree ----

#### Houston Community College, Houston, Texas

Associate of Arts in Business Administration GPA: 3.3

May 2023

Professional Program in Accountancy (PPA)

Make sure to list both degrees with expected graduation dates, and list both overall and accounting GPA.

#### University of Houston, C.T. Bauer College of Business, Houston, Texas

Professional Program in Accountancy

Master of Science in Accountancy

May 2027

Bachelor of Business Administration in Accounting

May 2026

GPA: 3.2, Accounting GPA: 3.5

Note: GPA should only be included when it is at or above a 3.00.

Major GPA consists of ONLY courses in the Major Department at the 3000 level and above. For example, an Accounting GPA consists of only courses in ACCT 3000+

#### **Bauer Honors / Honors College / Certificates**

Students enrolled in the Honors College or Bauer Business Honors should highlight this information on their resume under their education section.

#### University of Houston, C.T. Bauer College of Business, Houston, TX

Bachelor of Business Administration in Supply Chain Management

May 2027

Bauer Business Honors Program, The Honors College

Certificate of Entrepreneurship

December 2026

GPA: 3.2, Supply Chain Management GPA: 3.6

#### ACADEMIC PROJECTS

Sample provided by the Rockwell Career Center, Bauer College of Business. These sample resume sections are only recommendations and should be used as examples of information to be included in a resume. Students who copy and paste these examples into a resume assignment without changing the content could be subject to plagiarism charges.

www.HireBauer.com hirebauer@uh.edu 832-842-6120 Revised 08/23 This section can be used when a student may not have relevant work experience but gained understanding of the subject matter through hands-on class projects or experiential learning. The information should be achievement-focused and should speak to the individual student's role in the project and the result that was delivered. This section should be listed after EDUCATION but before EXPERIENCE.

#### ACADEMIC PROJECTS

#### University of Houston, MANA 4397, Cost Reduction Case Study Analysis

Spring 2023

- Developed a cost reduction plan to cut expenditures for a large manufacturing company by 30% as part of a five-person team
- Analyzed head count profit and loss information to justify decisions about personnel cuts
- Effectively communicated with team members to develop a response to issues presented in assigned case study; results were presented to Management faculty

#### **EXPERIENCE**

Often a student has worked for the same company for their entire experience, only in different positions. This shows an upward mobility or diversity of skills gained within a job and should be highlighted on the resume.

#### Madison Avenue Boutique, Houston, Texas

February 2021 – Present

Assistant Manager (December 2022 – Present)

- Order and verify at least \$5,000 worth of inventory per week
- Manage scheduling for three full-time sales reps and two part-time cashiers
- Revised inventory storage process which decreased monthly turnover time by 15%

Sales Representative (February 2021 – December 2022)

- Consistently met or exceeded monthly sales quotas of \$2,000 per month
- Assisted with monthly inventory turnover
- Called a minimum of 20 customers per week regarding available sales promotions

#### SKILLS or SKILLS AND CERTIFICATES

The SKILLS section should not include "soft skills". Soft skills should be demonstrated in other sections like EXPERIENCE, ACADEMIC PROJECTS, or ACTIVITIES. Examples of soft skills are Communication, Punctuality, Adaptability, Positive Attitude, Listening, Time Management, Problem-Solving, Team Player, Detail-Oriented, Self-Motivated, Conflict Resolution, Interpersonal Skills, Networking, etc.

#### **SKILLS**

Fluent in Spanish (for foreign languages indicate fluent, proficient, skilled, experienced, or conversational) Microsoft Excel, Access, Power BI, Word, PowerPoint, Outlook; Tableau; Adobe Photoshop; Java

#### **SKILLS AND CERTIFICATES**

Fluent in Spanish (for foreign languages indicate fluent, proficient, skilled, experienced, or conversational) Microsoft Excel, Access, Power BI, Word, PowerPoint, Outlook; Tableau; Adobe Photoshop; Java Tableau Essential Training Certificate, January 2022

It is not necessary to state that a student is "Fluent in English", especially if no other language is listed.

For additional assistance with your resume, please log into Bauer Career Gateway and set up an appointment with a Rockwell Career Center Career Counselor.

Sample provided by the Rockwell Career Center, Bauer College of Business. These sample resume sections are only recommendations and should be used as examples of information to be included in a resume. Students who copy and paste these examples into a resume assignment without changing the content could be subject to plagiarism charges.

www.HireBauer.com hirebauer@uh.edu 832-842-6120 Revised 08/23

#### Is Your Resume in the Bauer Format?

Use this checklist to help make sure your resume will be approved for Gateway

#### Overall

REQUIRED	Resume is one page
REQUIRED	Free of spelling or grammar errors
REQUIRED	Consistent use of abbreviations throughout (e.g., Texas or TX)
REQUIRED	Consistent date formats throughout (e.g., April 2022 OR Apr. 2022)
REQUIRED	Consistent use of margins and indentions
REQUIRED	Consistent use of bullets (styles and sizes), bullets should be aligned throughout the document
REQUIRED	Font is Times New Roman, Calibri or Arial throughout
REQUIRED	Font is 10, 11 or 12 points consistently throughout, with the name being slightly larger
REQUIRED	Use bold text consistent with the Bauer format
REQUIRED	Do not use italics or underlining (except for hyperlinks)

#### Header

REQUIRED	First and Last name are at the top of the resume, bolded and in slightly larger font than the rest of
	the resume
REQUIRED	Phone number with area code, your city state and zip code and your UH email address (@cougarnet
	or @uh.edu alias) is under your name
	If you have a Linked In URL, it is under your contact information

#### Education

REQUIRED	This section is immediately after the header. (The Bauer template does not use an objective
	statement) The heading is left-justified and labeled "EDUCATION" and is all-caps and bolded in the same font size and style as the rest of the resume.
REQUIRED	First line, left-justified and bolded, reads: "C.T. Bauer College of Business, University of Houston,
MEGOME	Houston, Texas" (TX is acceptable as well if it is more consistent with the rest of your resume)
REQUIRED	Second line, left-justified, plain text reads "Bachelor of Business Administration in X" where "X" is
,	replaced by your intended major(s)
REQUIRED	Second line, right-justified is the date you expect to graduate, e.g.: May 2025
	Next line, left-justified, you may include a cumulative and/or major GPA if you have one and it is
	above a 3.0.
	Next line, left-justified and bulleted, you may include the line "Financed XX% of educational
	expenses through employment" where you replace the XX with the percent that is true for you if you
	are paying your own way through school in full or in part.
	If you attended community college, this would be listed after Bauerand after a blank line between
	the schools using a format like what is described above. See the "alternate resume sections"
	examples at <u>hirebauer.com</u> in the BBA resource section or by searching " <u>alternate resume sections</u> " in the search box
	Be sure to list the correct degree from your transfer university or community college website.  • If you finished the degree, list the completion month & year. Date should be right-justified.
1	<ul> <li>If you did not finish the degree, list the enrollment start and end months and years and then</li> </ul>
	make those dates right-justified.
	Relevant Coursework
	Relevant Coursework should only include classes in your field of study or that are relevant to the
	career you are seeking. Courses that are part of the Business CORE Curriculum like Principles of
	Microeconomics, Business Computer Applications, etc. should <b>not</b> be included.

#### **Other Sections**

Not all sections are required.  If you do not have any work experience, have never done an academic project, or have no college-level extra-curricular activities (student organizations, volunteer work, etc.) then you can SKIP these sections.  These sections have a note on the BBA Resume Template in red that says (This section is	
OPTIONAL)	

#### ACADEMIC PROJECTS and EXPERIENCE Sections (These sections are OPTIONAL)

REQUIRED	Projects and Experiences should be listed in Reverse Chronological Order within each section.  • This means most recent first, then second most recent, etc. See Bauer template Experience section for example.
REQUIRED	Bullets in these sections should be formatted as phrases, not complete sentences.  • Example: Manage and handle up to \$1500 in cash and credit card payments daily  Do <b>not</b> use First person tense (I manage and handle). Use third person; (Manage and handle)
REQUIRED	List start and end dates for each entry and right-justify the dates to the right margin.  • If the entry is ongoing (has not ended) list the second date as "Present"  example: November 2021 – Present
	We recommend the section header <b>EXPERIENCE</b> instead of Work Experience or Professional Experience.  • The reason is that if a student has an unpaid / volunteer experience that is related to their degree, this is not technically Work or Professional, but it does count as Experience.

#### **ACTIVITIES section (**This section is OPTIONAL)

	This section is for all the student organizations and extracurricular activities that you take part in (AFTER High School).  Simulation projects, such as Forage projects, may also be listed here.  • Bullets are OPTIONAL.
REQUIRED	List the organization your type of membership (example: member or officer) with the start and end dates.

#### INTERESTS section (This section is OPTIONAL)

This section is a place to list things that are not necessarily academic in nature but are activities that you participate in. Note: Student Organizations and Volunteer activities go in the ACTIVITIES section.
Hobbies are a good example for the Interests section.  • Martial Arts, Musical instruments, organized sports (AFTER High School).  Simply stating "Houston Sports Fan", "Reading Books" or "Watching TV" is not recommended.  Think of something that sets you apart - something that is INTERESTING and memorable about you.

#### SKILLS or SKILLS AND CERTIFICATES section

	The SKILLS section is for "hard skills": technical skills that a person can be tested on. Examples include:  • Foreign languages - be sure to include your level of proficiency (and be honest!)  • Software: programming languages, professional computer programs (Microsoft Excel, Adobe Photoshop, etc.) always list the proper name of the program.  • Software that is particular to a specific field like social media (be specific). Example: Do not say "Social Media"; list Facebook, Instagram, SnapChat, TikTok, etc.
REQUIRED	No "soft skills". Things like Teamwork, Leadership, Communication, etc. are considered soft skills and should be proven in the bullets under the EXPERIENCE and/or ACTIVTIES section.
	Certificates If you have earned technical certificates that are APPLICABLE to what you want to do next, list the name of the certificate, the organization that issued it, and the issue date.  Non-applicable certificates examples might be CPR or TABC for jobs that do not need them.

#### **RESUME ACTION VERBS**

Use the present tense of verbs for jobs you are still doing (e.g. create) Use the past tense of verbs for jobs you had in the past (e.g. created)

Achievement
accelerated
accomplished
achieved
activated
attained
competed
earned
effected
elicited
executed
exercised
expanded
expedited
generated
improved
increased
insured
marketed
mastered
obtained
produced
reduced
reorganized
reproduced
restructured
simplified
sold
solicited
streamlined
succeeded
upgraded
Help/Teach

#### Help/Teach advised clarified coached collaborated consulted counseled educated explained facilitated guided instructed modeled taught trained tutored

#### **Administrative** arranged channeled charted collated collected coordinated dispensed distributed established executed implemented installed maintained offered ordered outlined performed prepared processed provided purchased recorded rendered served serviced sourced supported

Lead/Manage
acquired
administered
approved
assigned
chaired
contracted
controlled
decided
delegated
directed
enlisted
governed
handled
initiated
instilled
managed
motivated
recruited
retained
reviewed

selected

#### Communication addressed arbitrated articulated briefed communicated conducted contacted conveyed corresponded delivered demonstrated edited entertained interviewed informed lectured mediated negotiated persuaded presented promoted proposed publicized reported represented responded suggested translated

#### Plan/Organize allocated anticipated arranged catalogued categorized classified collected consolidated convened edited eliminated employed grouped monitored planned regulated scheduled structured

wrote

#### Creative authored changed conceived constructed created developed devised drafted established formulated founded illustrated influenced introduced invented launched originated revamped revised staged updated visualized

Research/ **Analytical** assessed compared critiqued defined derived detected determined discovered evaluated examined explored found inspected interpreted investigated located measured observed rated recommended reviewed searched studied surveyed

#### **Financial** allocated analyzed appraised audited balanced budgeted calculated compiled computed controlled disbursed estimated figured financed forecasted projected reconciled tabulated

**Technical** adapted adjusted applied built computed constructed designed diagnosed engineered experimented maintained modified operated prescribed programmed proved reinforced repaired resolved restored solved specified systematized tested

Your First Name and Your Last Name 210 Street Address, Apt. #22 (Your actual street address is optional) Houston, Texas 77204 (Do put the city, state and zip) Cell: 832-843-6120; Email: hirebauer@uh.edu

Month day, year

Ms. /Mr. Last Name or Hiring Committee Street address optional City, State, zip

Re: position title and posting # (optional but helpful)

Dear Ms. /Mr. Last Name or Hiring Committee:

Use this space to briefly mention the position you are applying for, how you found out about the position and your background –example-perhaps you found the position on Gateway, or met a recruiter at a Bauer career fair; also mention your degree, major and a brief comment about your background.

Paragraph two is where you should go in to more detail about your interest in the position and past experiences that may add to your qualifications. Quantify your experience such as: Three years as a financial analyst at a large hospital. Then elaborate on your relevant experience. Focus on what you can bring to the company. Consider briefly mentioning the reason you are interested in working with this particular company. Focus on how you can contribute vs. how you will benefit from the employer.

You can take an active approach by stating you will follow-up on a certain day or you can say: Thank you for your time and consideration of my application.

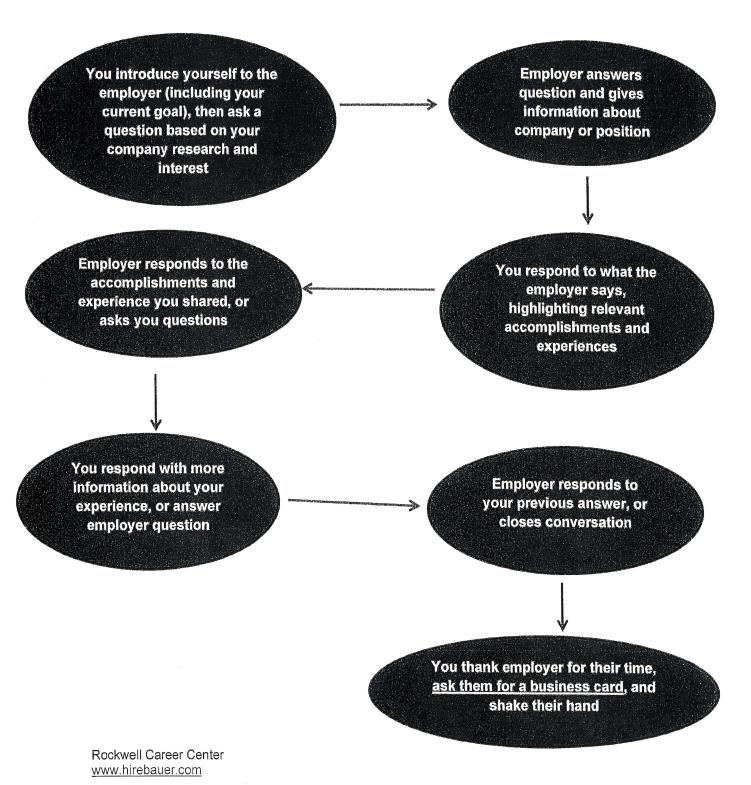
Sincerely,

Your First Name and Your Last Name (You can use a signature like font if you'd like here)

Your First Name Your Last Name

#### CAREER FAIR CONVERSATION FLOW

Once you have created your introduction, it is time to put it to use at Career Fairs, networking events and other functions. Rather than a one-sided speech, your introduction is a dialogue, and a jumping off point for conversation with the recruiter.



#### Sample Career Event Follow-Up Letter / Email

May 16, 20XX

Ms. Lisa Barnett Aerial Communications, Inc.

Dear Ms. Barnett:

Thank you for taking the time to meet with me at the Bauer College of Business event today. You were extremely helpful in explaining Aerial's Customer Service and Marketing Trainee Program. Now that I have a better idea of what the position entails, I am certain I would be an asset to your team and to Aerial.

My solid education in Marketing at the C.T. Bauer College of Business, along with the fact that I have worked my way through college, show the work ethic and determination you said are important to succeed at Aerial. As you suggested, I have submitted my resume through Aerial's Web site.

Thank you again for your time and consideration. I look forward to discussing the program with you further.

Sincerely, Bobby Bauer