

JANICE JOHNSON

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EDUCATION:

North Dakota State University (NDSU)

B.S. Apparel, Retail Merchandising, and Design

Focus: Textile Product Merchandising

Cumulative GPA: 3.8 / 4.0

Fargo, ND

Anticipated Graduation May 20XX

EXPERIENCE:

JCPenney

Merchandise Execution Associate

Fargo, ND

July 20XX – Present

- Display organizational skills while managing inventory and restocking merchandise with the use of a monthly merchandising plan
- Utilize problem-solving skills when creatively putting together displays that increase customer interaction
- Managed the sales floor by inspecting recovery processes and fitting rooms

Cashier

August 20XX – July 20XX

- Presented verbal communication skills by explaining product details and promotions to customers
- Demonstrated integrity when handling customer payments for purchases and returns
- Maintained enthusiasm and friendliness toward customers to ensure a pleasant shopping experience and encourage repeat business

American Eagle Outfitters

Sales Associate

Minot, ND

May 20XX – July 20XX

- Honed customer service skills while greeting and offering assistance to all customers
- Developed attention to detail when returning and folding clothing items to ensure they are displayed neatly in their designated location of the store

LEADERSHIP AND INVOLVEMENT:

Fashion, Apparel, and Business Organization (NDSU)

Fashion Show Coordinator

Fargo, ND

August 20XX – Present

- Gained leadership skills by planning and leading meetings to discuss fashion show details
- Enhanced time management skills while working with multiple committees to establish deadlines and project schedules

Member

August 20XX – May 20XX

- Attained the ability to work in a team through volunteering for Fargo River Keepers and the YWCA in collaboration with other club members