

INFORMATION SCIENCE SPARTAN

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EDUCATION

Michigan State University, East Lansing, MI

May 2023

Bachelor of Arts in Information Science

Minor, Information Technology

EXPERIENCE

Information Technology Intern

May 2022 – Present

LMI Aerospace, St. Charles MO

- Provide computer system and software assistance to employees via phone, email, and in-person
- Log conversations and computer problems; research the issue, offer solutions and provide referrals to professional IT staff as needed
- Measure performance of computer operating systems and software by tracking metrics to ensure productivity and usability

Digital Accessibility Intern

September 2021 – August 2022

MSU IT Services and Learning Technology, East Lansing MI

- Collaborated with web designers and instruction designers to create experiences that are fully accessible to all learners
- Worked in a team of 3 to update existing and create new content for D2L hybrid learning courses
- Managed distribution and of a student questionnaire measuring user friendliness and accessibility of current online systems to
- Completed data analysis on survey results to develop best practice recommendations for developing and evaluating content
- Advocated for student users with all levels of ability to demonstrate the need for online course content to be reviewed and updated

Communications Director

June 2020 – August 2021

MSU Leaders in IT

- Meet with e-board weekly to discuss upcoming events, alumni engagement and member recruitment
- Maintain website, Facebook page and Twitter feed, by creating and updating content
- Write and send monthly email communication to members, alumni, and corporate partners

PROJECTS

M43 Fitness Studio: Assisted in designing a mobile app for client in conjunction with a team of 5 designers and interns that led to a 20% increase in member engagement

SKILLS

Proficient: Adobe Illustrator, XD, D2L, Qualtrics, iOS

Intermediate: JAVA, C++