

QUALIFICATIONS

- Proven ability to provide case management services and connect clients to community resources
- Experience with community outreach and client advocacy
- Knowledge of program evaluation techniques including data collection and report writing
- Strong conflict mitigation and problem solving skills
- Excellent written and verbal communication skills, including conversational **Spanish**

EDUCATION

The University of North Texas- Denton, TX
Bachelor of Science in Social Work

Anticipated 12/2022

EXPERIENCE HIGHLIGHTS

Salvation Army- Denton, Texas

BSW Intern

9/21 – 12/22

- Performed intake casework, case-managed clients, assisted with employment program (homeless population)
- Collected baseline research data and produced summary report
- Co-facilitated a Life Skills group for 10 individuals facing homelessness

Texas Department of Protective and Regulatory Services- Lewisville, TX

1/19 – 5/20

Runaway Hot Line Volunteer-

- Provided telephone support and established empathic rapport with runaways
- Connected runaway teenagers with community resources as needed
- Completed ten hour training on risk assessment

Bridging Differences Camp- Denton, TX

5/17 – 7/19

Camp Counselor

- Mentored and taught leadership skills to 12 elementary school girls during week-long camp
- Used conflict mediation skills to help girls resolve any interpersonal disagreements during camp
- Created and led self-esteem building activities for groups of 25 girls during recreation time

COMMUNITY SERVICE

Guyer High School, Tutor- Denton, TX
Alternative Learning Center, Tutor- Denton, TX

9/18– 5/19
9/16 – 9/17

AFFILIATIONS, CERTIFICATIONS, AND HONORS

Member, National Association of Social Workers

Chosen “2019 Volunteer of the Year,” Texas Department of Protective and Regulatory Services, Runaway Hot Line