

CAREER DEVELOPMENT OFFICE

# CORPORATE AMBASSADORS

Welcome!

#### MEET THE TEAM



**Jessica Campbell**Director, Corporate & Employer Relations



Stefanie Engels
Associate Director, Recruiting & Employer Relations
Energy, CPG and Retail, Technology



**Kellen Abe**Assistant Director, Recruiting & Employer Relations



**Jennifer Applebee**Associate Director, Recruiting & Employer Relations
Financial Services, Real Estate, Non-Profit/Gov't



**Troy Tabner**Associate Director, Communications & Events



Amy Pan
Associate Director, Recruiting & Employer Relations
Consulting, Health Care

#### **TODAY**

- What is a CDO Corporate Ambassador?
- Perks!
- Recruiting Events
- Responsibilities
- QR Code
- Examples
- AV Training
- Customer Service
- FAQs and Resources
- Communication
- 2nd Year Feedback/Advice

# CDO CORPORATE AMBASSADORS

- Career Development Office (CDO) &
   Corporate Relations and Employer Development team (CRED)
- What is an ambassador?
- You are so important!

#### PERKS!

- Be the first student to meet recruiters and company representatives and engage
- Demonstrate leadership and organizational skills
- Network with top employers before events
- Improved networking and marketing skills
- Enhanced self-confidence and public speaking skills
- Build a stronger personal and professional network
- CDO Ambassador name badge with ribbon

#### RECRUITING EVENTS

#### Info Sessions

- Normally Mon -Thurs 4:00pm or 5:00pm (1 hour)
- One ambassador per info session

#### **Coffee Chats**

- Typically Fridays
- One ambassador per two companies
  - If big industry, will schedule one ambassador to one company

#### **Partios**

- Thursdays, 6:00 8:00pm, Woodson Courtyard
- Company sponsored and JSA sponsored
- One ambassador scheduled

#### Other Events

- Career Connections
- Career and Internship Expo
- Diversity Networking Event

<sup>\*</sup> Some companies may have back to back recruiting events (e.i. info session and Partio or info session and on-campus networking event) which will require a longer time commitment for that evening

<sup>\*\*</sup> Heavier/busier in Fall

## RESPONSIBILITIES

- Follow up and introduce yourself to the employer as their session ambassador after the logistics email is sent; select reply all on the email
- Host and Greet employers and collect business cards (bring CDO packet: sign in sheets with QR Code, waters, flash drive)
- Arrive at the CDO (Suite 105) 30 minutes prior to the event
- Prior to the event, Know the event & Company details- Check OWL Careers!
- Prior to the event, Promote event and Remind classmates
- Gather event materials from CDO desk by reviewing posted checklist
- Assist with set-up and/or audiovisual needs
- Manage sign-ins through QR Code
- Serve as a liaison to the CDO

Tips: Follow up with a thank you e-mail & connect on LinkedIn and always wear your CDO Ambassador nametag!

## QR CODE CHECK-IN PROCESS

- Printed QR Code throughout room and on thumb drive
  - Show on screen before presentation, then close and pull up presentation at start time.
- Please be aware of all events happening on your assigned day
- Back-to-back sessions for same industry
- Stay engaged in the session you are in
  - If necessary, CDO or a Floater will cover the 5pm session

#### **EXAMPLES & EXPECTATIONS**

- Info session
- Coffee Chat
- Partios
- Career Connections

**AV Training** 

#### **CUSTOMER SERVICE**

- You are not just representing yourself but Rice Business as well!
- Positive language
- Be helpful and reach out if you don't have an answer be resourceful
- If there are not enough students, make sure you engage with the company
- Research the company and have questions (show interest!)
- Follow up e-mail ('Thank you' template provided)
- You are being observed body language!

### FAQs & RESOURCES

- CDO team
- What if I can't make it to my session?
- Do I have to wear a suit?
- What do I do if I am running late?
- Where do I go for AV issues?
- How do I deal with an unhappy employer/student?
- Can I turn students away if they are not dressed appropriately?
- Do we validate parking?
- Catering issues? Leftovers?

#### COMMUNICATION

Send reminders about the info sessions to your classmates

Remind your classmates about recruiting event etiquette and the event attendance policy

Remember to communicate in a timely manner with the CDO to confirm availability for or conflicts with your scheduled session

**ACTION**: Best way to communicate with the group?

- Teams
- Email

### PARTING THOUGHTS

2nd Year Feedback/Advice

## **QUESTIONS?**

## THANK YOU!



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